V6 R17 Download & Installation guide

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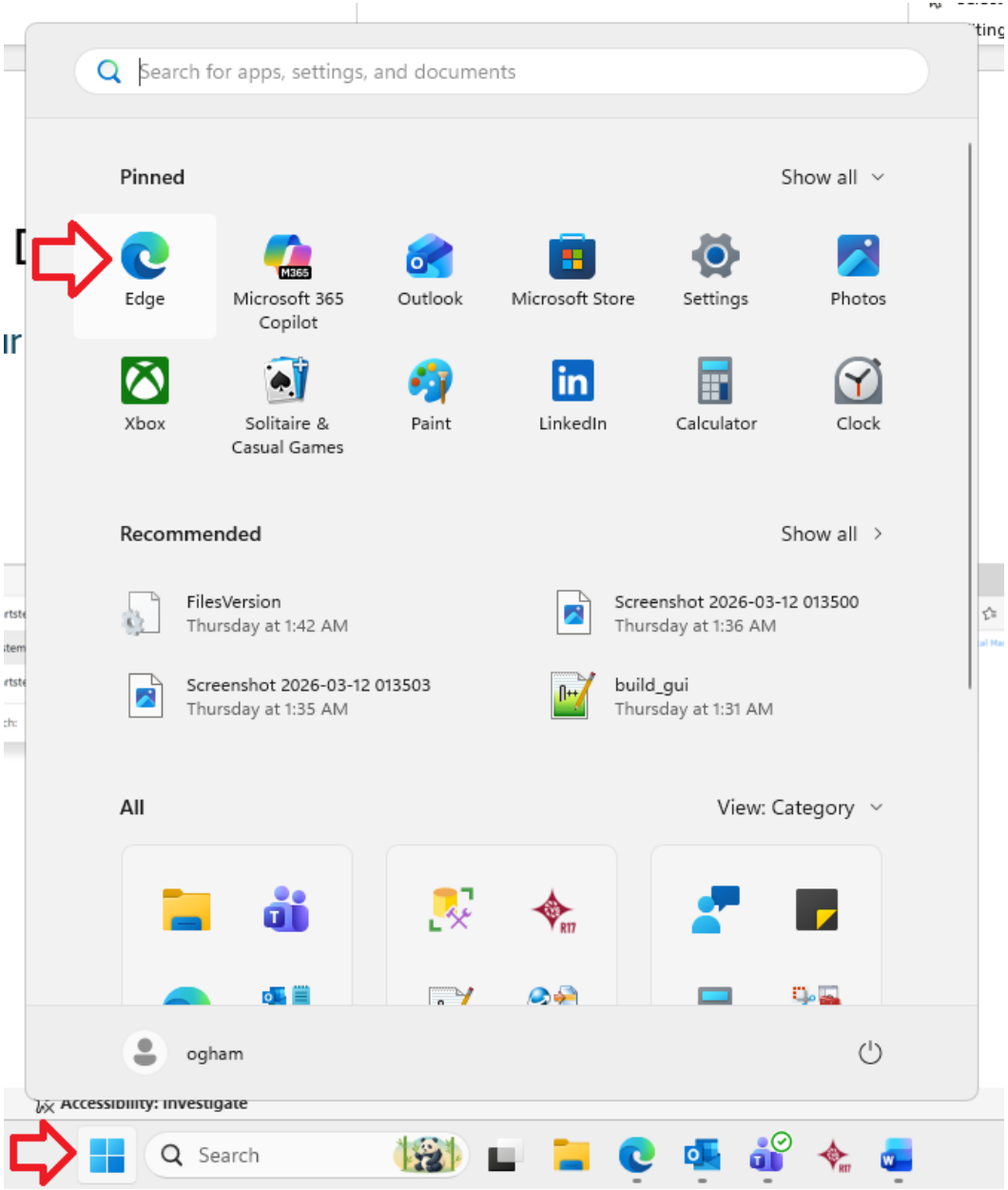
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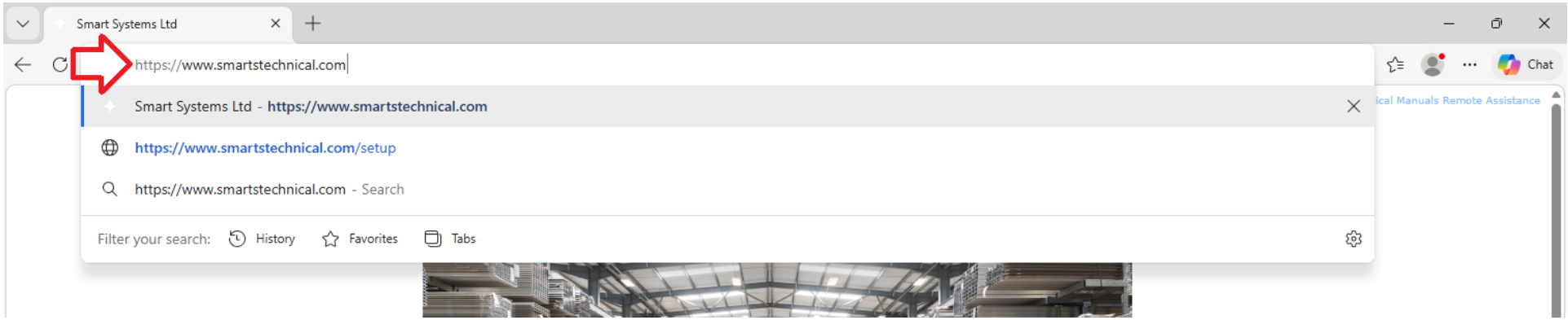
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Downloading and Installing V6 R17

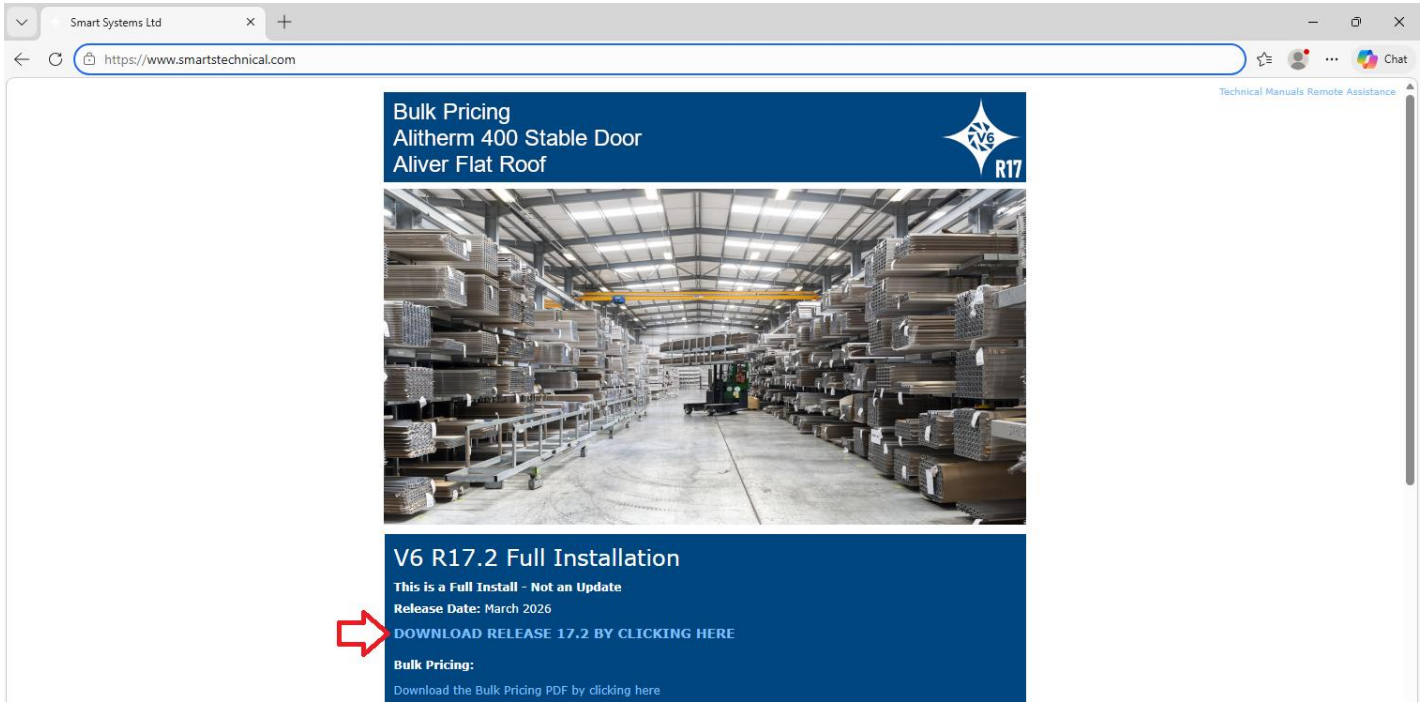
Lauch your Internet Browser - click on the Windows button, then find and click on the browser icon (e.g. “Edge”)



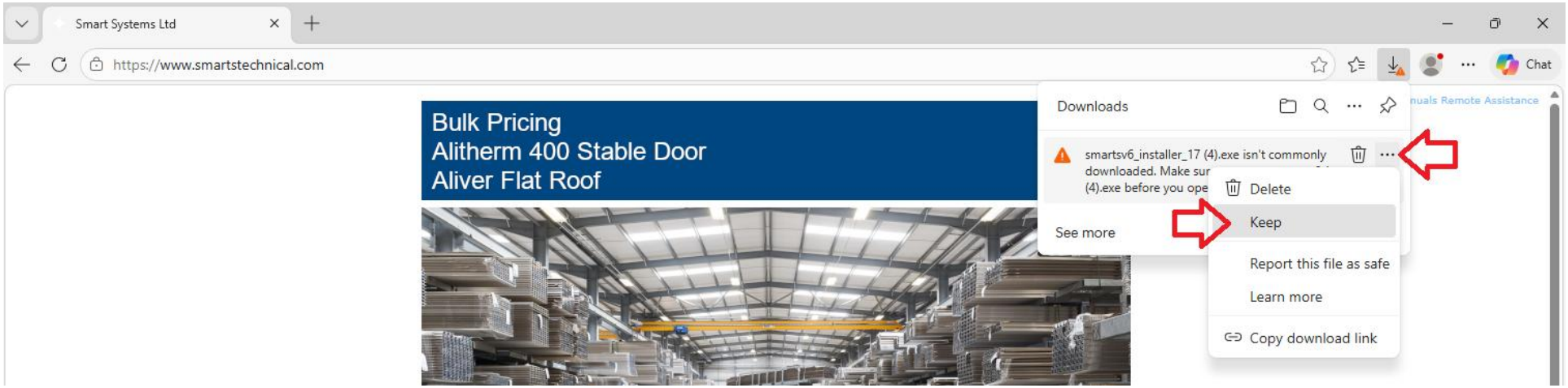
Type the address https://www.smartstechnical.com into the address bar at the top, then hit the “Enter” key



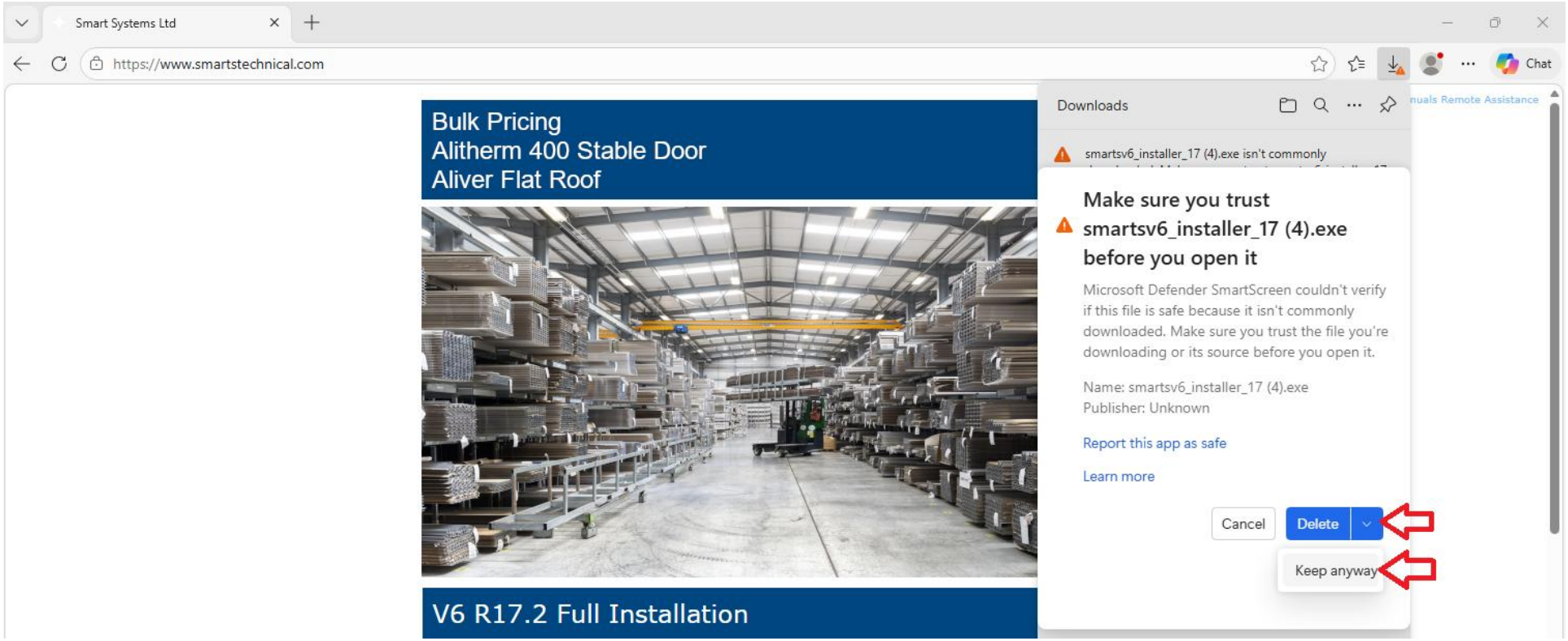
On the page, click on “DOWNLOAD RELEASE 17.2 BY CLICKING HERE”



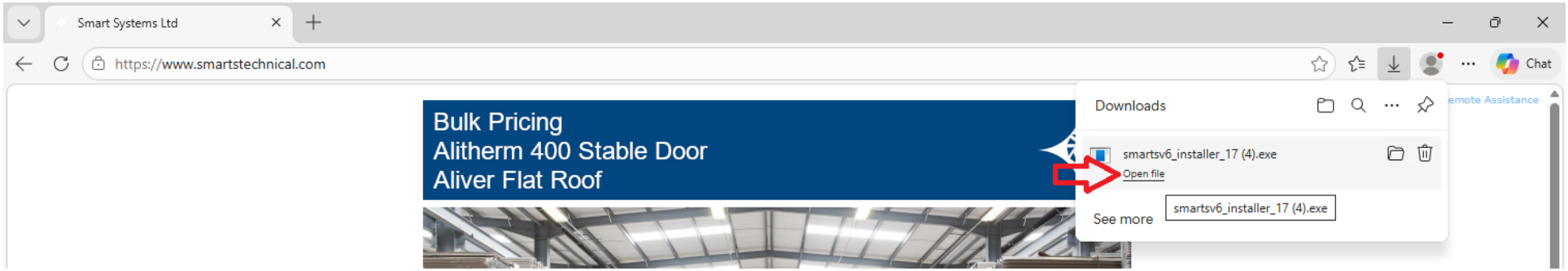
If there is a warning in the download box, click on the "..." (More actions) button, then click on "Keep"



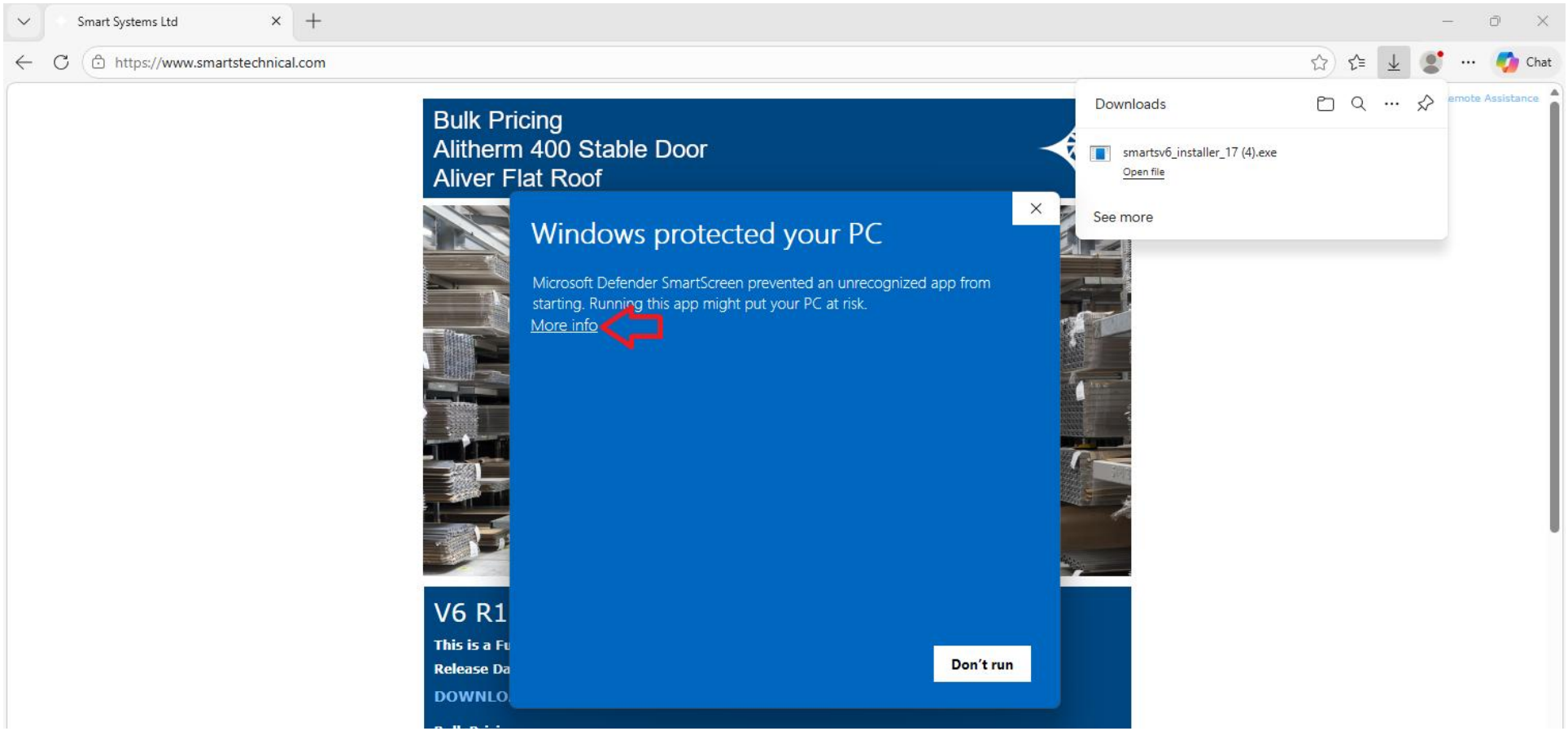
Click on the downward pointing arrow next to the "Delete" button, then click on "Keep anyway"



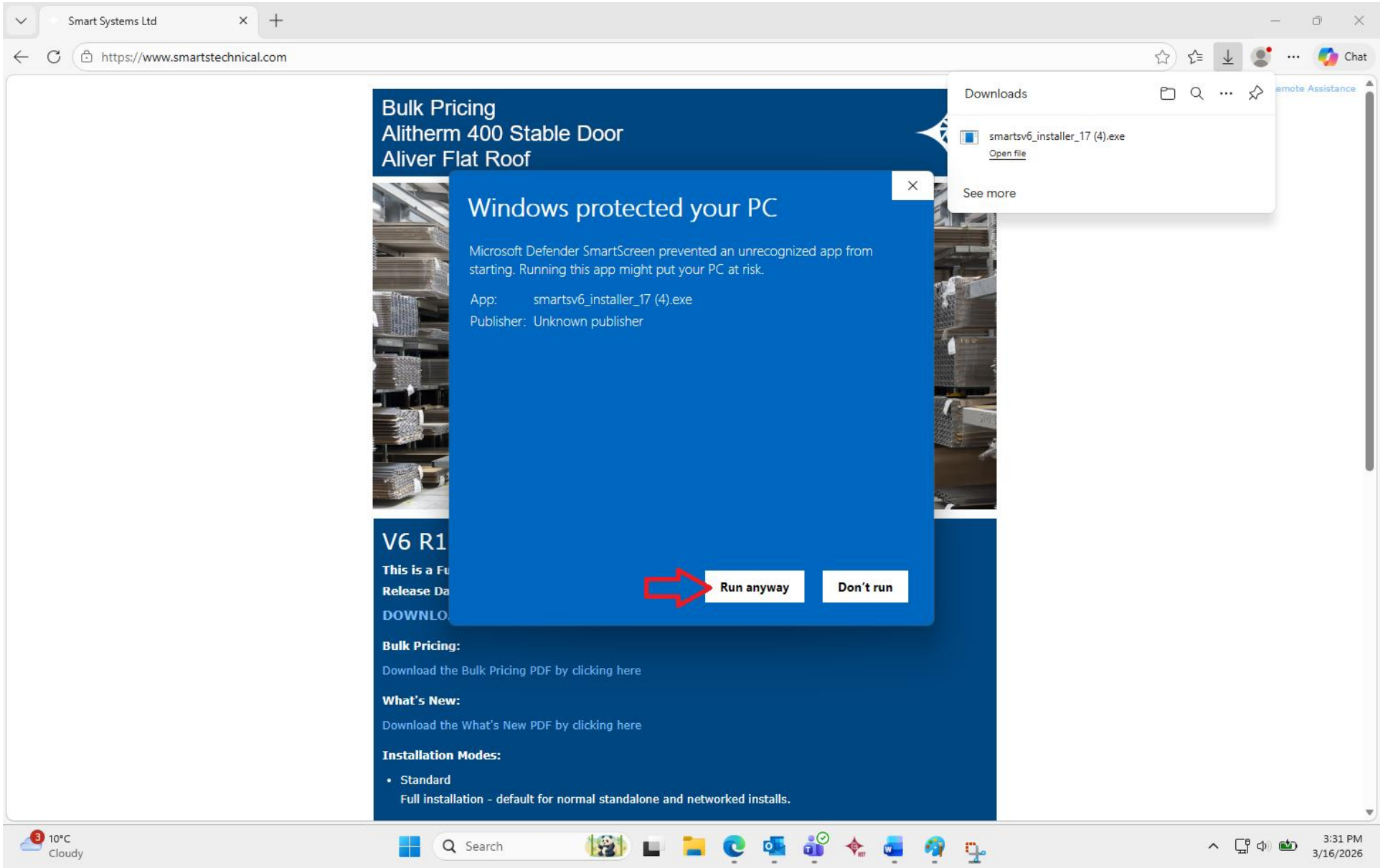
The file will now finish downloading, once complete click on “Open file”



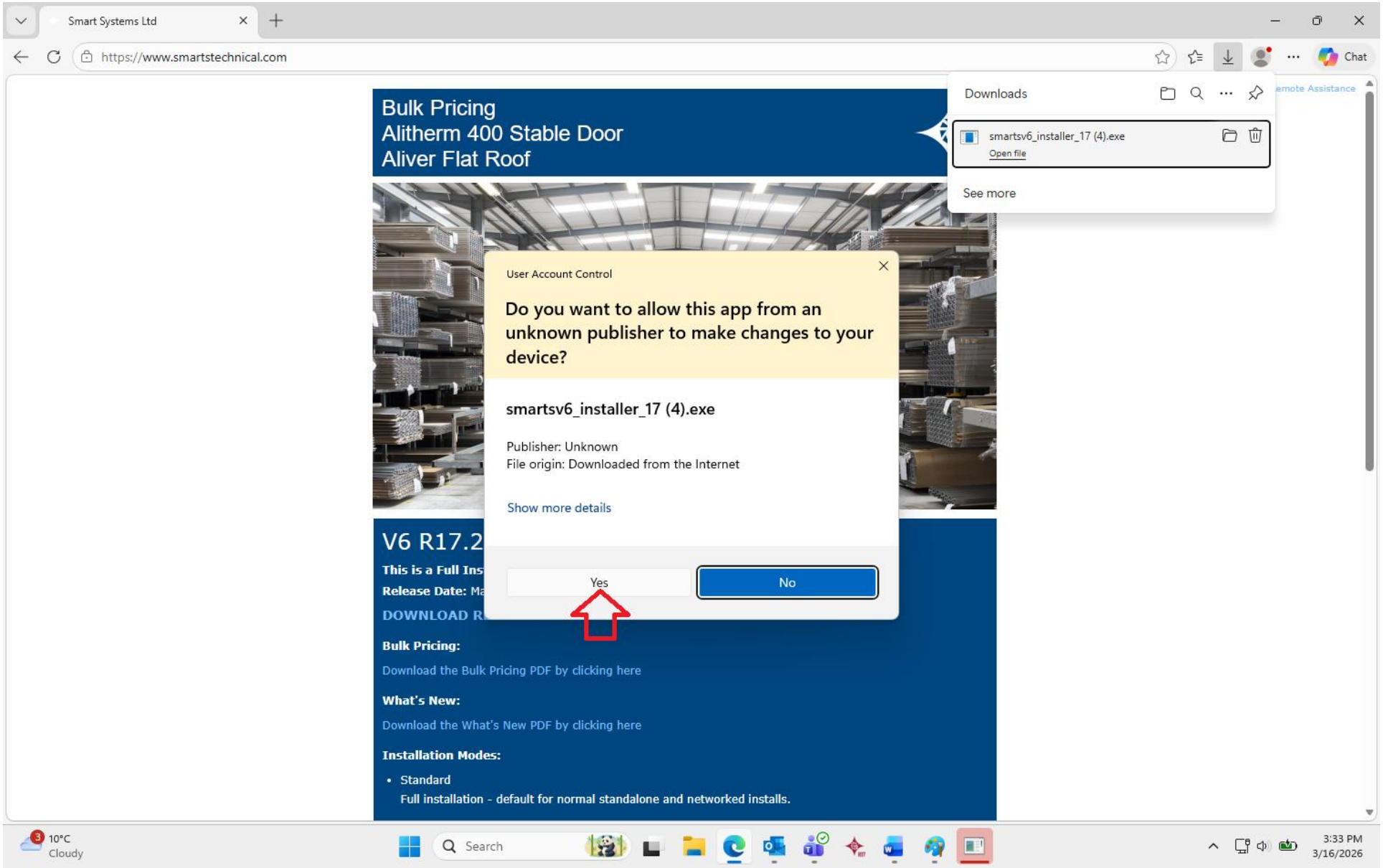
If you see a “Windows protected your PC” message, click on the “More info” link



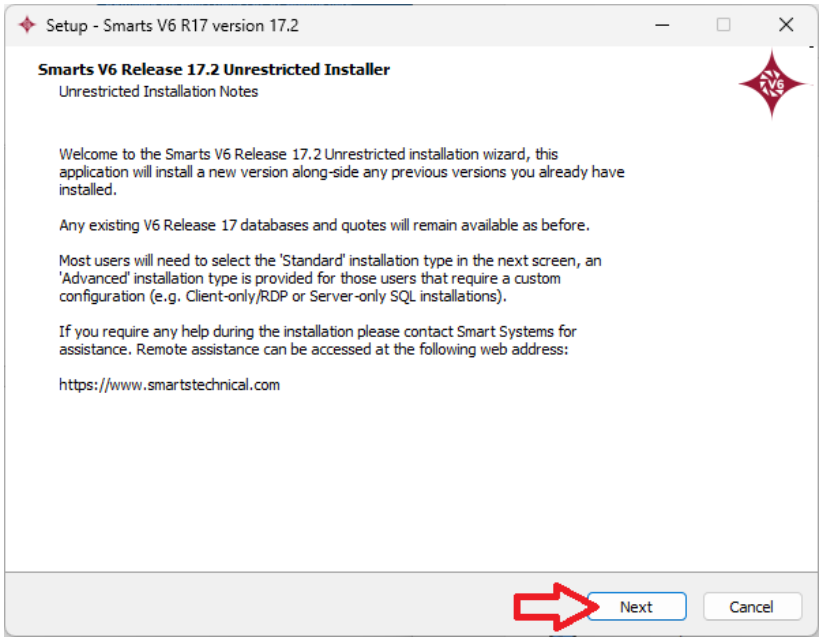
Then click on the “Run anyway” button



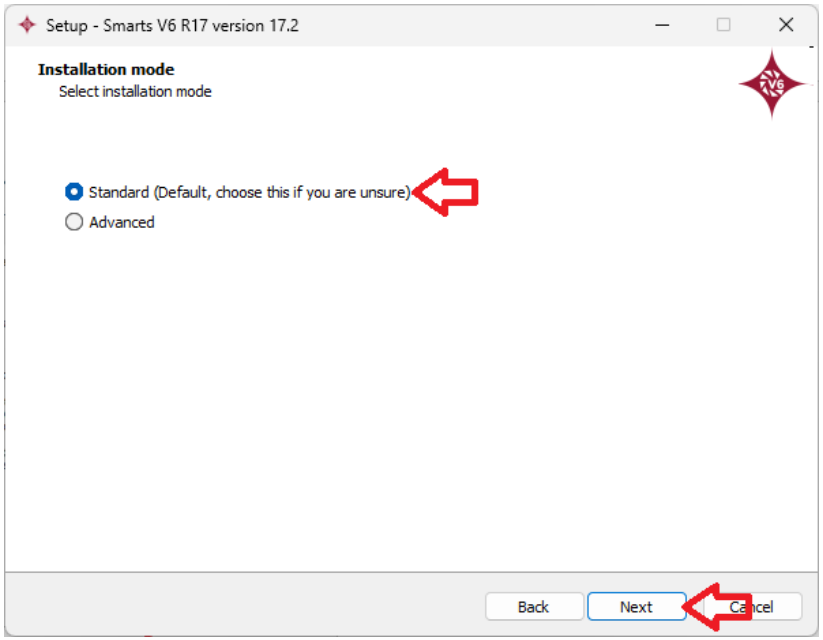
You may see a “Do you want to allow this app from an unknown publisher...” message, click on “Yes”



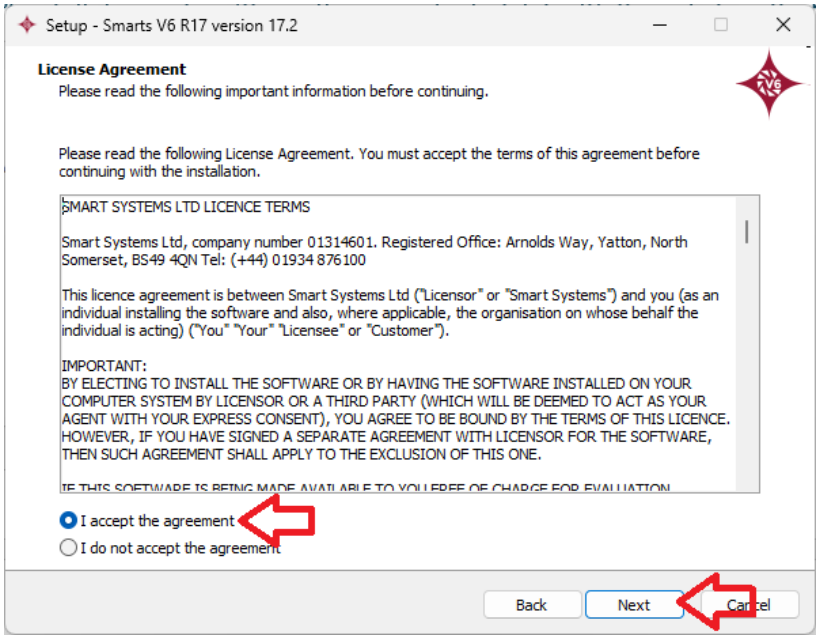
The V6 R17 Installation Wizard will now launch, click on the “Next” button



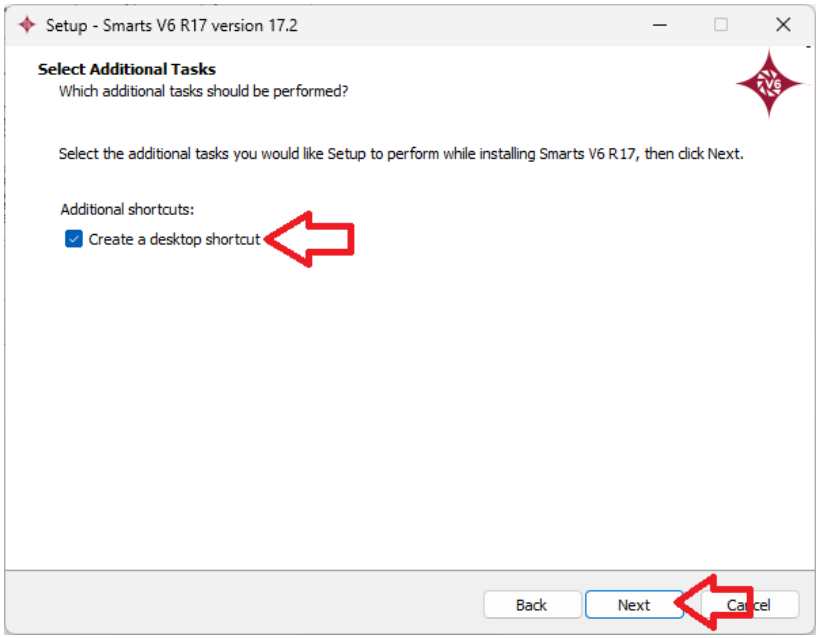
Choose the “Standard” installation option (this is the pre-selected default), then click on the “Next” button



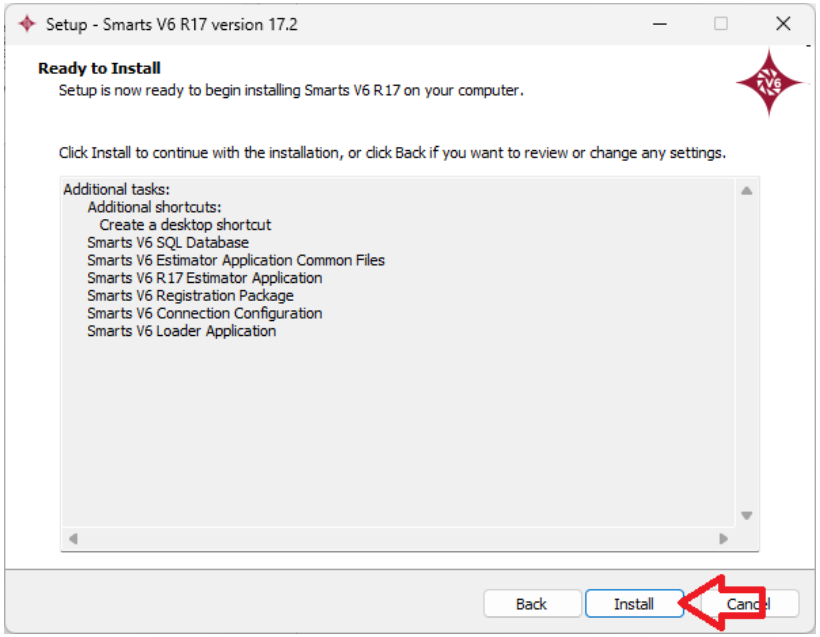
Please read and accept the License Agreement, then click on the “Next” button



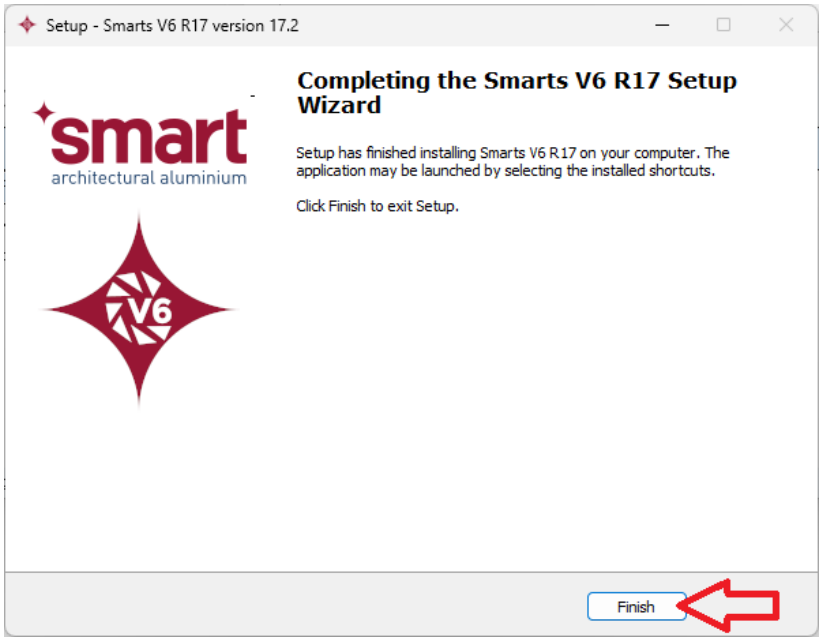
Ensure the “Create a desktop shortcut” tick box is ticked, then click on the “Next” button



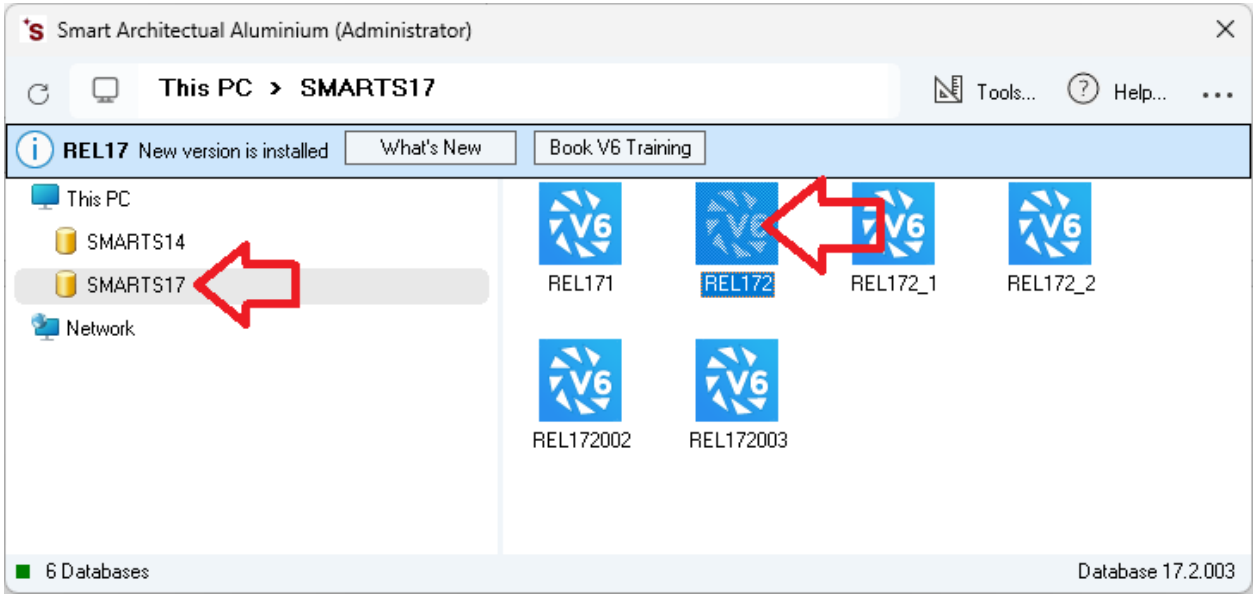
Now you should be at the “Ready to Install” stage, click on the “Install” button



The installer will now automatically download/install everything required, once completed you can click “Finish”

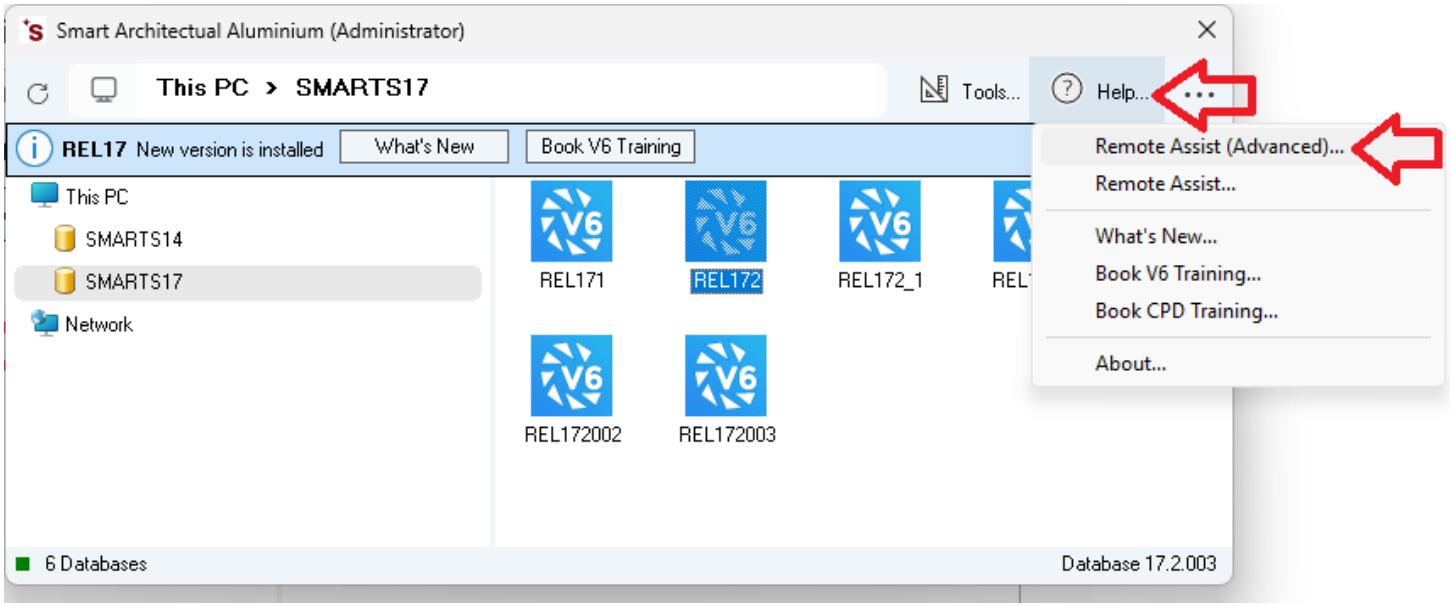


The installer will launch the “V6 Loader”



Make sure “SMARTS17” is selected, then launch your installed database (e.g. REL172) by clicking on it.

If you require assistance, you may click on the “Help...” button and choose “Remote Assist (Advanced)...”

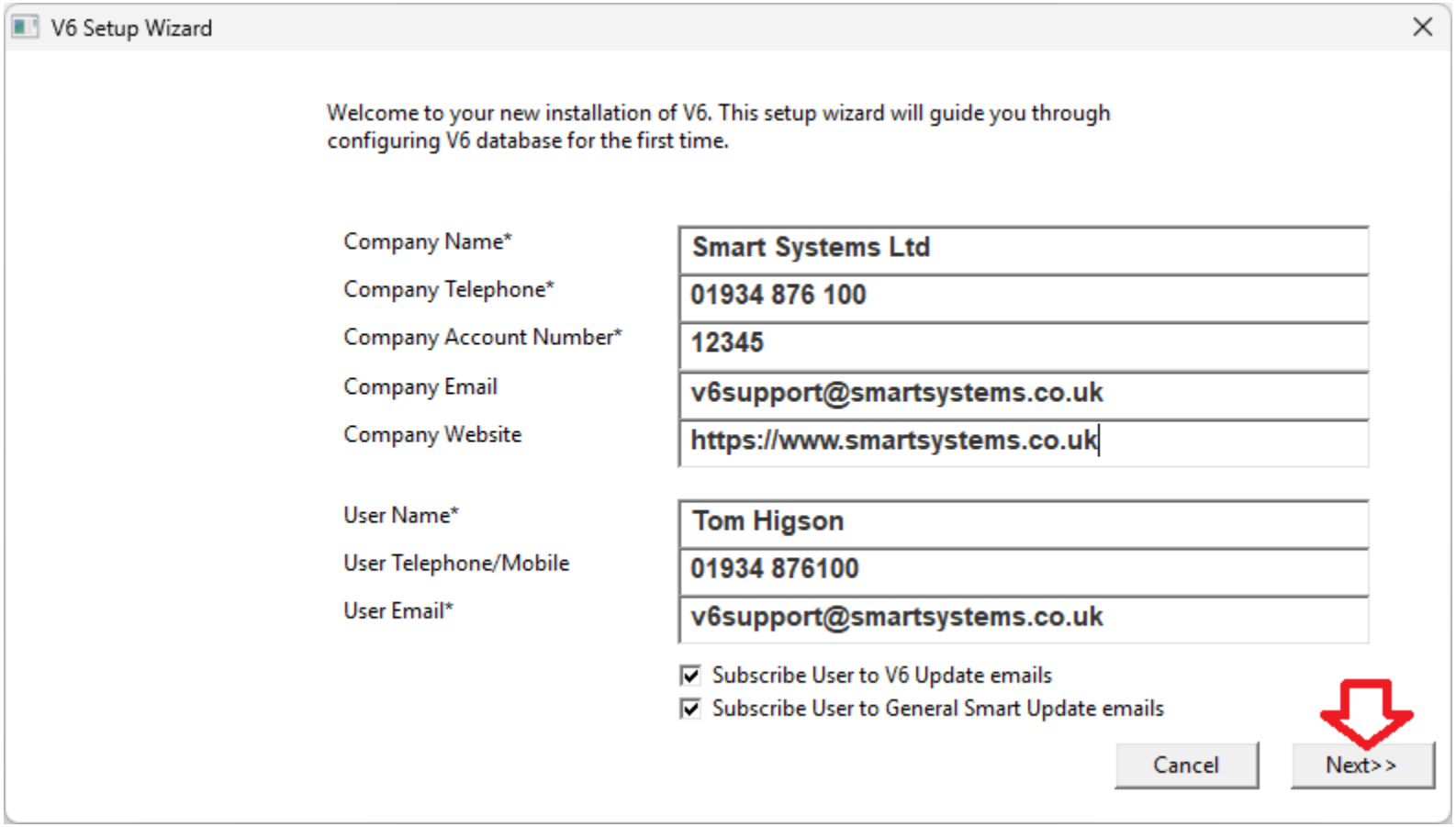


First time configuration

When any user launches V6 for the first time they must complete the V6 Setup Wizard.

Please note: *The information requested here is not provided by Smart Systems, the form should be filled out with your own information as completely and correctly as possible.*

The “Company Account Number” is a 5-digit number which is also referred to as “Customer Number” and will be available on your order confirmation or invoice paperwork, or available from our Sales dept. on request.

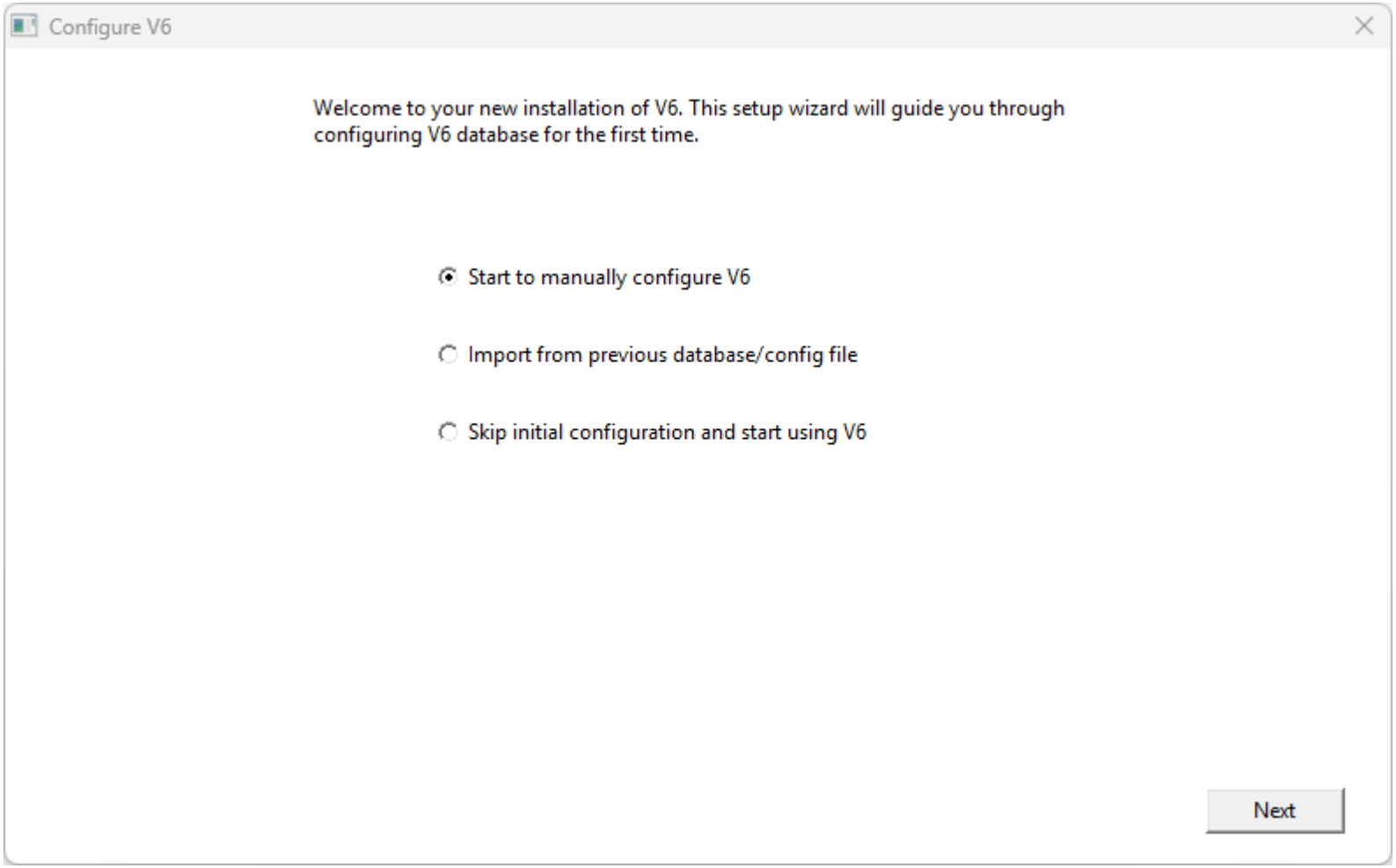


After completion, and accepting the Software License Agreement, the V6 Setup Wizard will proceed to the “Configure V6” screen.

New Database Configuration

A new database that not yet been configured will show the “V6 Configuration” screen, here you can choose any of the following:

- Start to manually configure V6
  - Choose if this is your first time using V6, or you *don’t* have any previous V6 R16 version (e.g. R16) or databases (e.g. REL17x)
- Import from previous database/config file
  - Choose if you already have a previous V6 version installed (e.g. V6 R16) or databases (e.g. REL17x)
- Skip initial configuration and start using V6 (Generally only used for testing etc.)

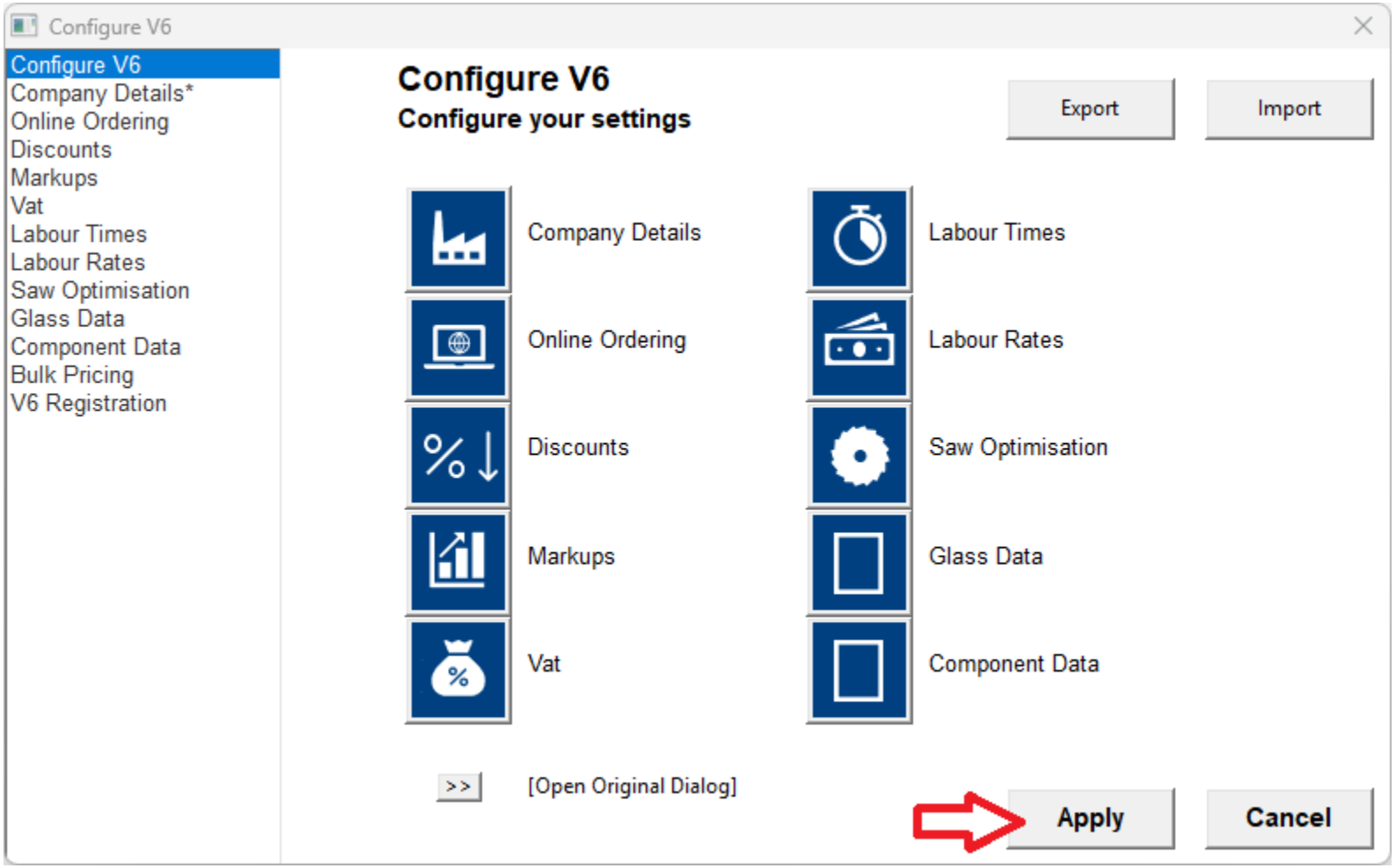


Start to manually configure V6

This screen will allow you to configure all your V6 settings.

Proceed through each section and set the values you require for your Company.

Once you have made all the necessary changes, click the “Apply” button.



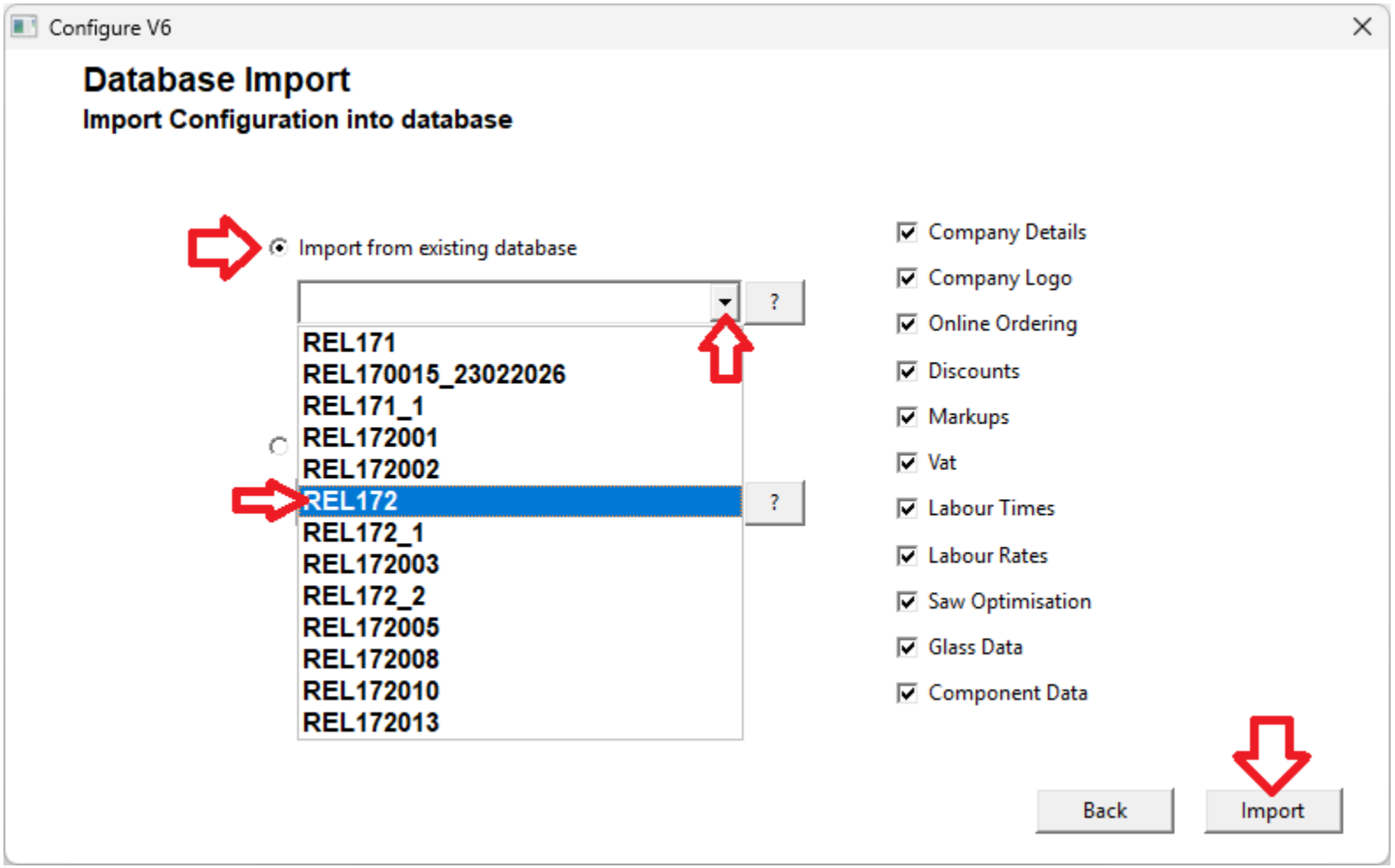
Once the settings are applied, V6 will check for updates and offer to install any outstanding, then be ready for use.

Import from previous database/config file

If you have a previous installation of V6 Release 16, or if you already have other V6 R17 databases you can use this feature to import all your database settings (discounts, labor rates, markups, etc.) and customization (glass etc.) from a previous database.

Here you can choose the existing database you wish to import the settings from and apply those settings to this new database.

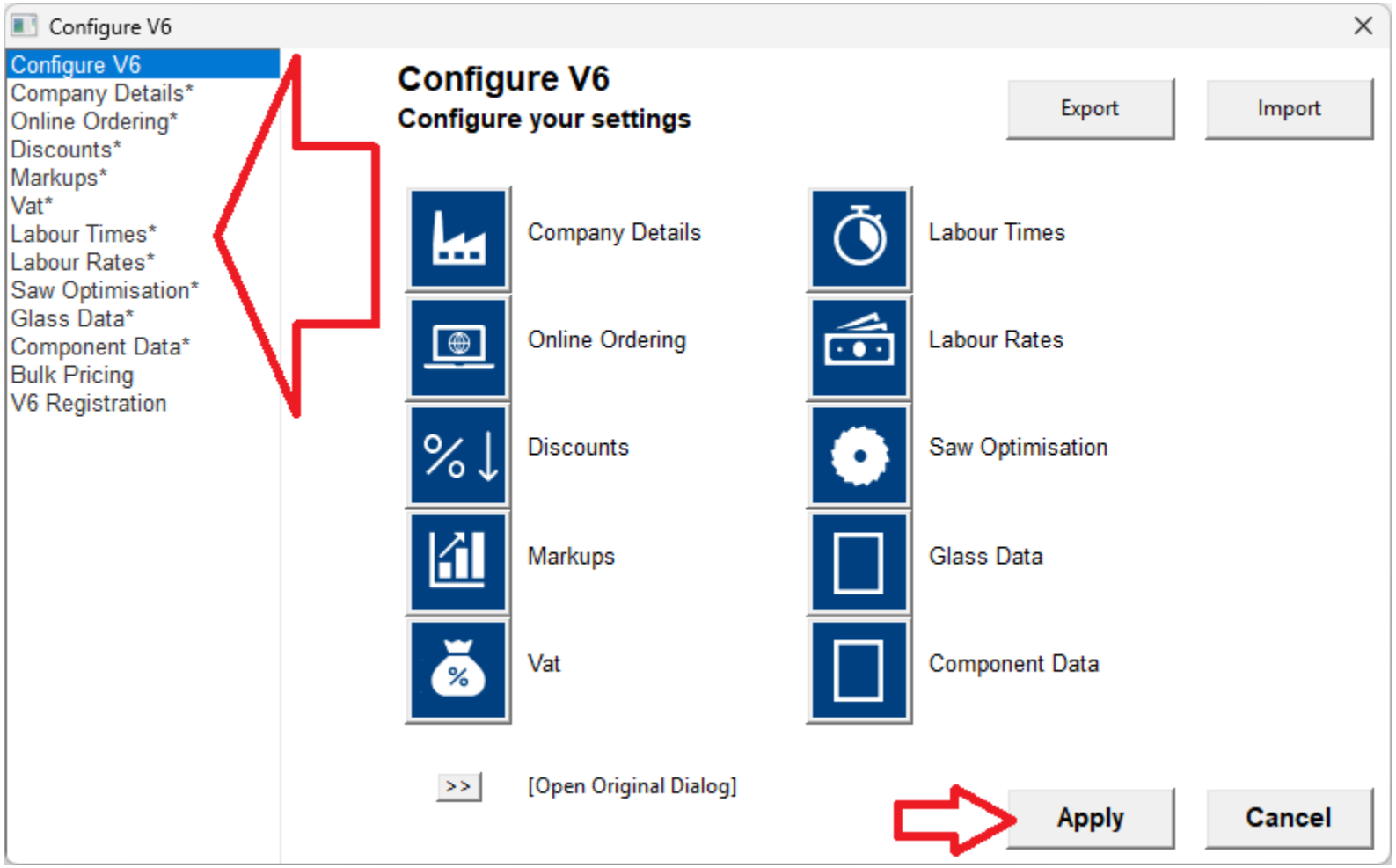
You can choose which things you wish to import by ticking or unticking the tick-boxes on the right, generally they should all be ticked.



This will import all the existing databases settings into the Configure V6 Wizard, and at the next screen you may apply them.

Settings which have been imported from the existing database will be highlighted with an (*) asterisk.

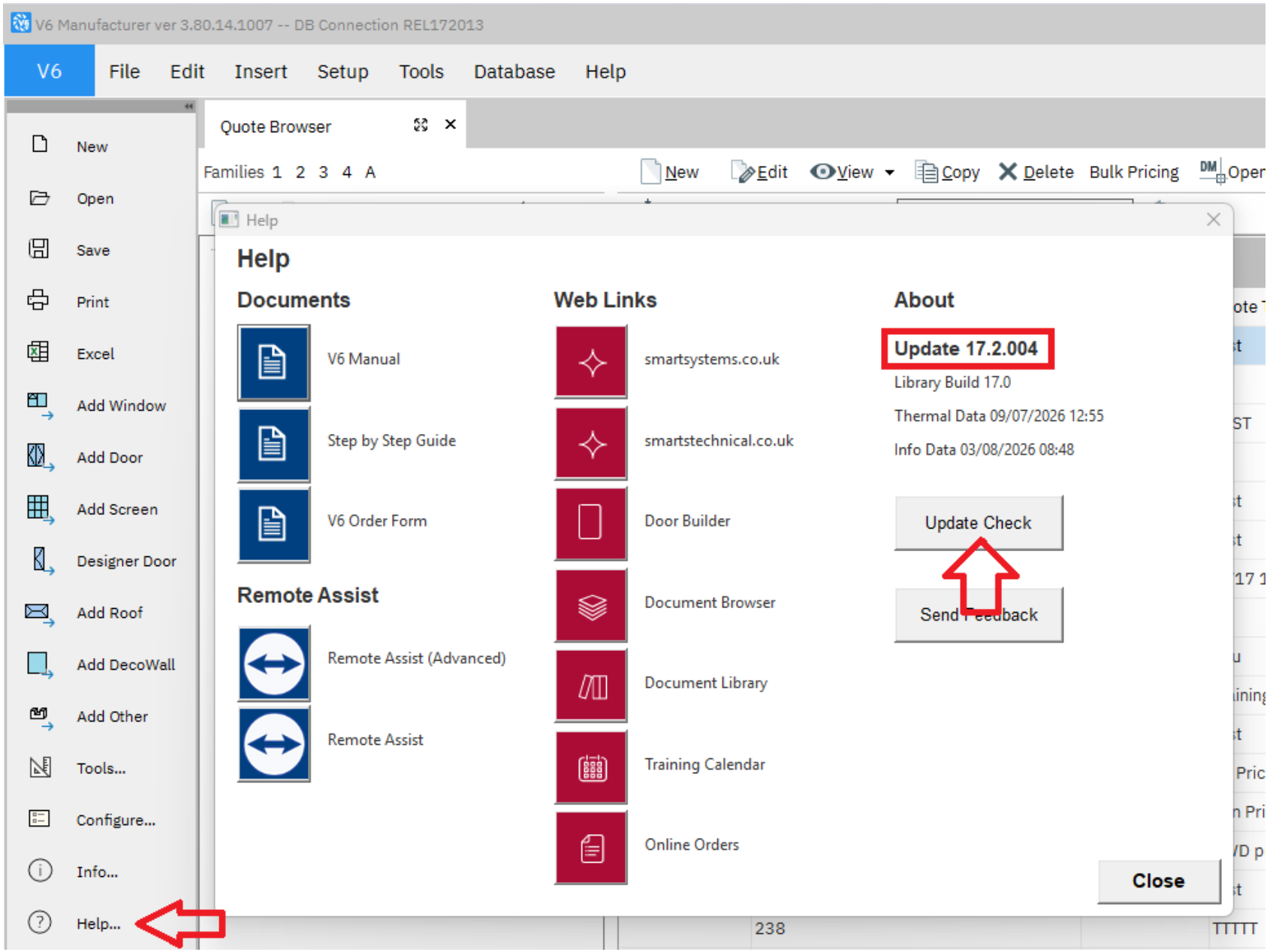
You may review the settings in each section, when you want to proceed press the “Apply” button.



Once the settings are applied, V6 will check for updates and offer to install any outstanding, then be ready for use.

Checking for updates

V6 will automatically check for updates at various times, you may also check for updates yourself using the “Help” function:

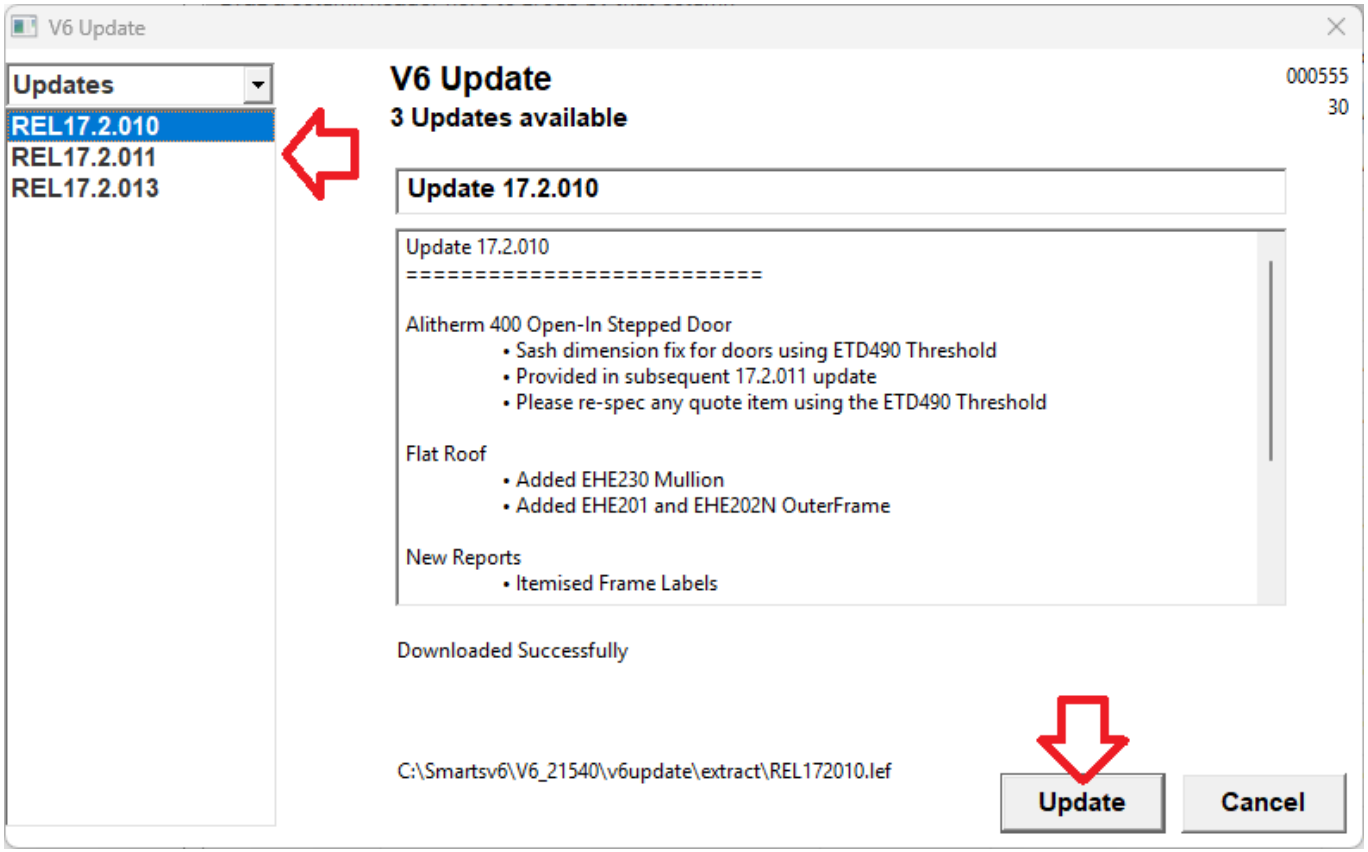


If updates are available, they will show in the “Updates available” window, press “Update” to install them:

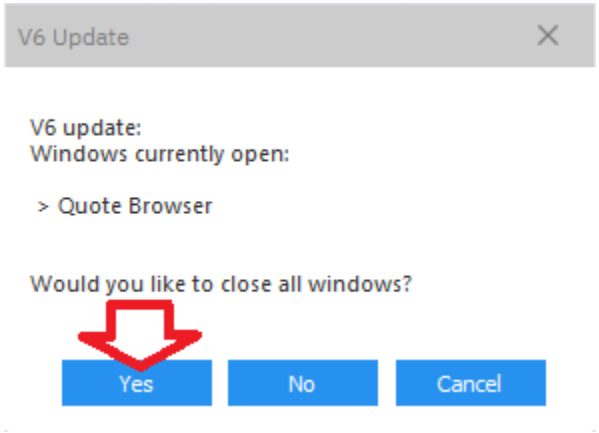


You can view the update message for each update by selecting it on the left.

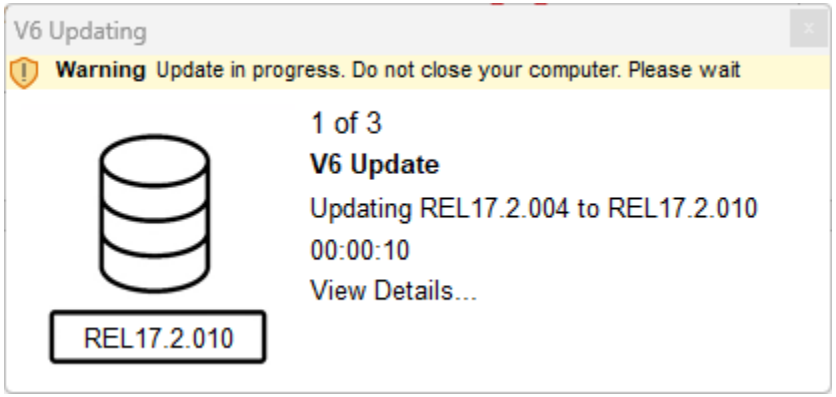
Click the “Update” button when you are ready to proceed, this will install all updates automatically in sequence.



You may see a prompt asking about currently open windows, choose “Yes” to close them.



Whilst the update is in progress V6 will be minimized, but the “V6 Updating” window will remain on screen:



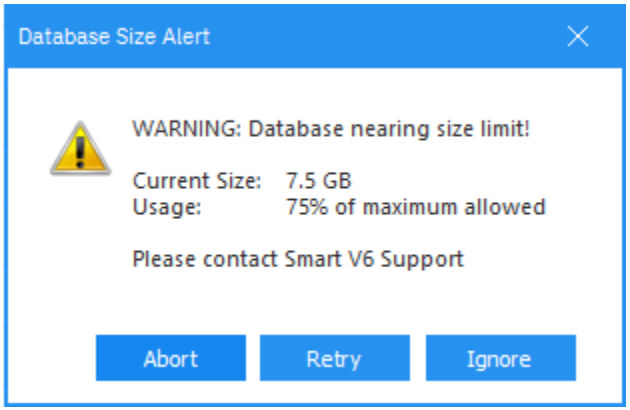
This window cannot be closed but can be dragged out of the way whilst you use the computer for other tasks.

V6 will continue to apply the updates in the background, some updates are quite large and may take up to an hour to complete.

Database Size Alert

As new quotes are added to V6 the size of the database will increase towards its upper limit.

You will see a warning as you approach that limit. As you continue to add new quotes to the database the warning will become more critical, until a point where it prevents you from adding new quotes to the database.



There are three stages to the size alert:

1. WARNING (Yellow Warning Sign)
    a. New quotes may be created, but an additional empty database will need to be added soon.

2. CRITICAL (Yellow Warning Sign)
    a. New quotes may be created, but an additional empty database is urgently required.

3. CRITICAL (Red Error Sign)
    a. It is not possible to add new quotes; an additional empty database is immediately required.

Installing an additional empty database

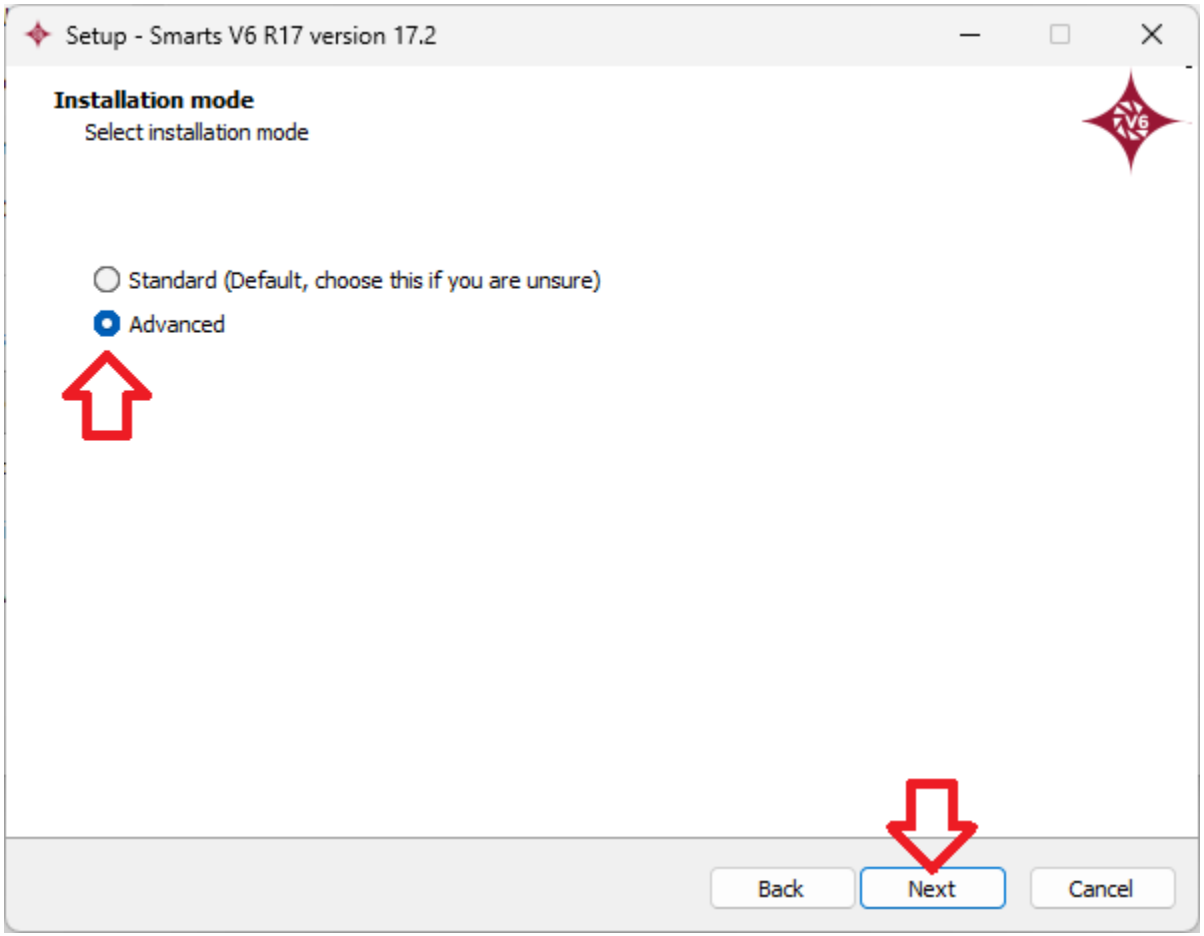
To install a new empty database alongside your existing databases you may use the V6 installer.

Please note: Installing a new empty database will not affect your existing database, it will remain useable as-is, the new database will appear beside it in the V6 Launcher.

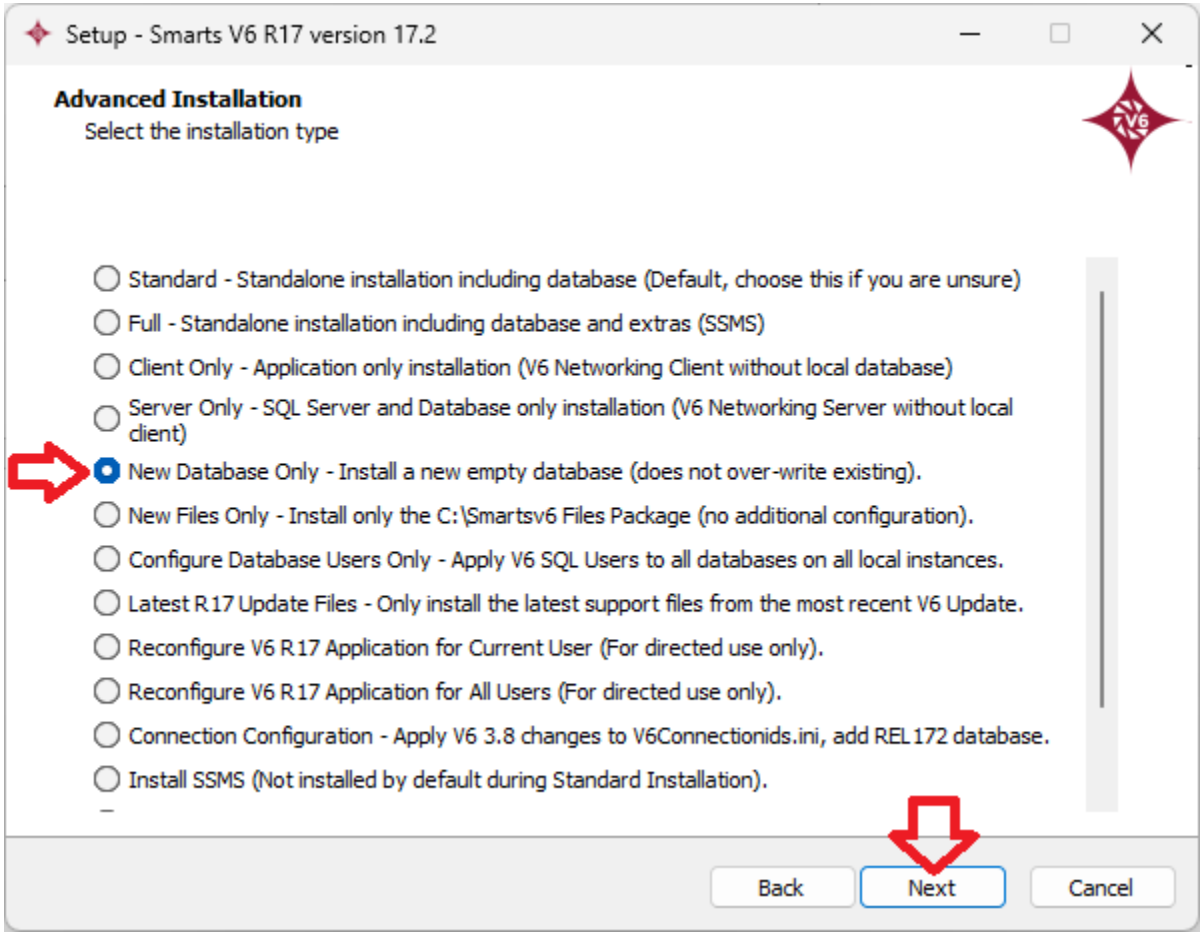
Please note: If you use a V6 Server (Networked V6, all users see all quotes) the new database needs to be installed on that server machine.

Please note: Installing a new empty database will not affect current users, they can continue using V6 whilst this install is performed.

Follow the instructions earlier in this document to download and launch the V6 installer, then choose the “Advanced” option:



Choose the “New Database Only” option:



Follow the onscreen instructions, to proceed – You will be asked to accept the Software License Agreement and proceed through some informational screens by clicking “Next” and finally “Install”.

Once the installation is complete you will see a new database in the “V6 Loader” when you launch V6 from the Desktop Icon. It will usually be suffixed with an underscore (e.g. Original = REL172, additional = REL172_1, another additional = REL172_2 etc.).

Upon launching the new database, you may configure it as described in the First Time Configuration section of this document.